

Specific conditions relating to notices and disputes

I/We may ask my/our bank to reverse a direct debit up to 120 calendar days after the debit if:

- I/We don't receive a written notice of the amount and date of each direct debit from the initiator, or
- I/We receive a written notice but the amount or date of debiting is different from the amount or the date specified on the notice.

I/We may ask my/our bank to reverse a direct debit up to 9 months after the date the initiator sent the first direct debit under the authority, if I/We are not reasonably satisfied that the authority authorised by my/our bank to debit my/our account with the amount of the direct debit.

The initiator is required to give you a written notice of the amount and date of each direct debit no less than 2 business days before the date of the debit.

For a series of direct debits, the initiator is required to give a written notice of the amount and date of each direct debit, including the first direct debit in a series, of no less than 10 calendar days. The notice is to include:

- The date of the debits, and
- the amount of each direct debit.

If the initiator proposed to change an amount or date of the direct debit specified in the series, the initiator is required to give you notice no less than 10 days before the change.

If the bank dishonours a direct debit but the initiator sends the direct debit a second time within 5 business days of the original direct debit, the initiator is not required to notify you a second time of the amount and date of the direct debit.

Authorised Signature/s

Date

Authorised Signature/s

Date



Email to

enquiries@fisherfunds.co.nz

Or, mail to

Fisher Funds Wealth Limited
Private Bag 93502
Takapuna
Auckland 0740